

JACK DUCOEUR

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Education

Bachelor of Science: Mechanical Engineering Student, Expected in 05/2024

University of Idaho - Moscow, ID

- Society of Automotive Engineers Member
- Idaho opportunity Scholarship Recipient
- Vandal Pride Scholarship Recipient
- Relevant Coursework: Engineering & Engineering Physics
- Beta Theta Pi Member
- Beta Theta Pi Treasurer
- Awarded Vandal Spirit Award

Professional Summary

Engineering student versed in reviewing plans, writing reports, researching solutions and implementing company procedures. Willingness to learn, follow instructions and work cooperatively within team environments.

Skills

- Troubleshooting and Testing
- Technical Drawings
- Machine Shop Skills
- Engineering Documentation
- Speaking
- Project Deadlines
- PPE Guideline Compliance
- Cool Under Pressure
- Warm and Friendly
- Data Research

Work History

Server, 06/2016 to Current

Hagadone Corporation – Coeur D'Alene, ID

- Cultivated warm relationships with regular customers.
- Worked with POS system to place orders, manage bills and handle complimentary items.
- Explained menu items and suggested appropriate options for food allergy concerns.
- Bussed and reset tables to keep dining room and work areas clean.
- Kept register accurate through correct billing, payment processing and cash management practices.
- Used slow periods to clean, restock supplies, ice, trays and delivery bags.
- Carried out complete opening, closing and shift change duties to keep restaurant working efficiently and teams ready to meet customer needs.
- Resolved guest and employee complaints to maintain complete customer satisfaction and

workforce effectiveness.

- Maintained order efficiency and accuracy through clear communication with kitchen staff, earning numerous recommendations from satisfied customers.