

IDAHO DEPARTMENT OF CORRECTION

Resident Concern Form

Resident Name: Bryan C. Kohberger IDOC Number: 163214
Institution, Housing Unit, & Cell: IMSI, Medical, H-3 Date: 07.27.2025
To: IT Admin / Captain Crowe
(Address to appropriate staff: Person most directly responsible for this issue or concern)

Issue/Concern: I need access to the Jpay system to access and complete an order drafted on a full commissary menu. When attempting to access Jpay, I am given an error that I am not set up in the system @ the C-block kiosk. May I be temporarily moved in the system to do so? Thank you for your assistance.

(Description of the issue must be written only on the lines provided above.)

Resident signature: Bryan C. Kohberger

Staff Section

(Signature of Staff Member Acknowledging receipt) [Signature] Associate ID # 16380 Collected/Received: 7/27/25
(Date collected or Received)

Reply: Mr. Kohberger, I spoke with you at your cell on 7/30/25. Getting set up in Jpay can take a few days after moving to a new location. Cpl. White is following up with Jpay on your access.

Responding Staff Signature: Cpt B. Crowe Associate ID #: 8514 Date: 8/1/25

Pink copy to resident (after receiving staff's signature),
Original and yellow to responding staff (after completing reply, yellow copy returned to resident.) Last Rev. 1/21

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